Release Notes Use Case 6.1

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Key Highlights

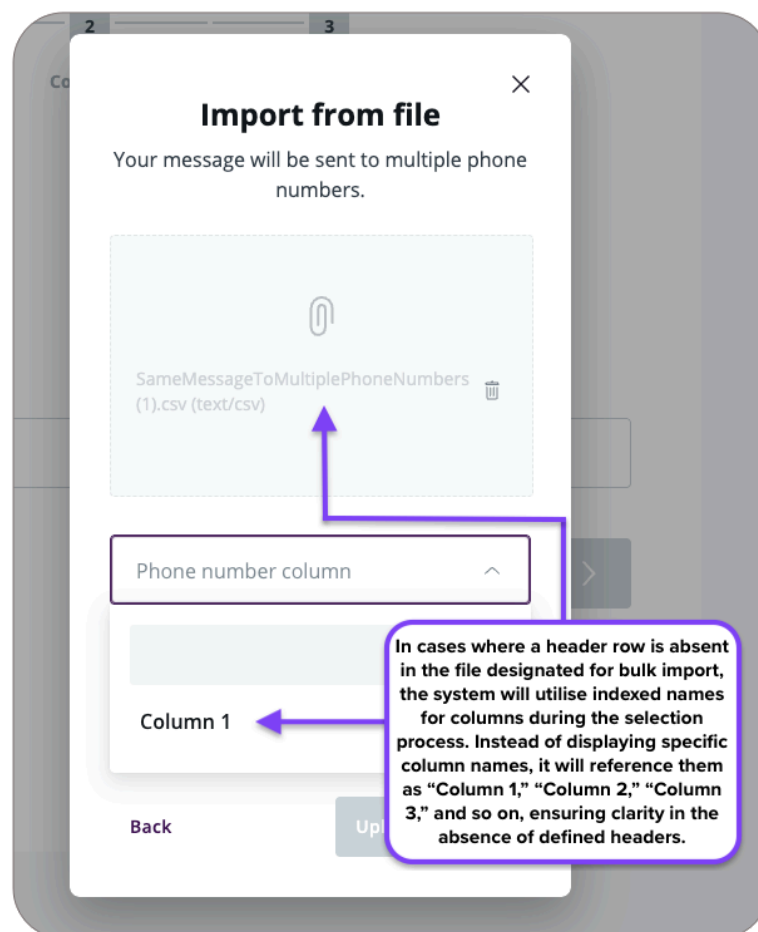This release introduces several key improvements and new features:

- Esendex SCP: Introducing new features for the platform with Headless file imports and Dynamic fields, making journeys in the message centre and conversations much smoother and accessible.
- Amigo: Offers new features in tariff customisation, tax and currency management

1 | Single Customer Portal

Headerless file import

Product Feature

- Customers can now conduct a bulk import in Message Builder with the option to use a file that may not include a header row. This enhancement simplifies the import process, making it more flexible for users.
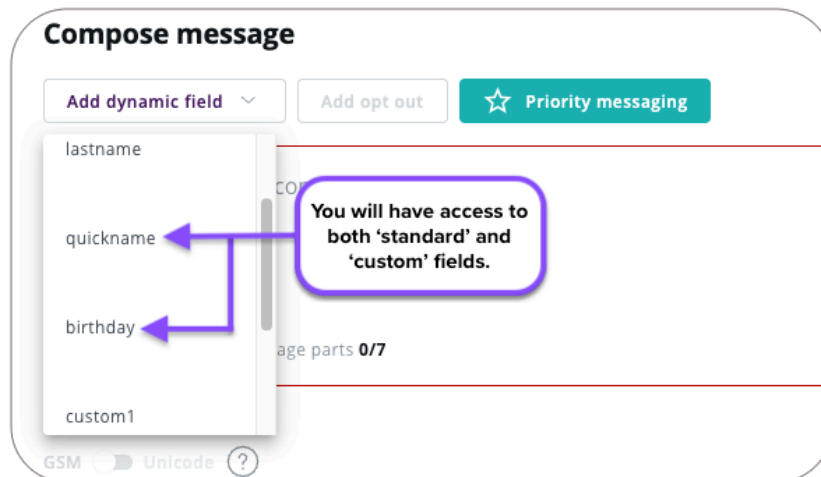

Feature Benefits

- Removes the previous need for data files to be amended before upload and simplifies the process.
- Customers can perform a bulk import in Message Builder and Contacts & Groups using a file that (optionally) does not contain a header row.
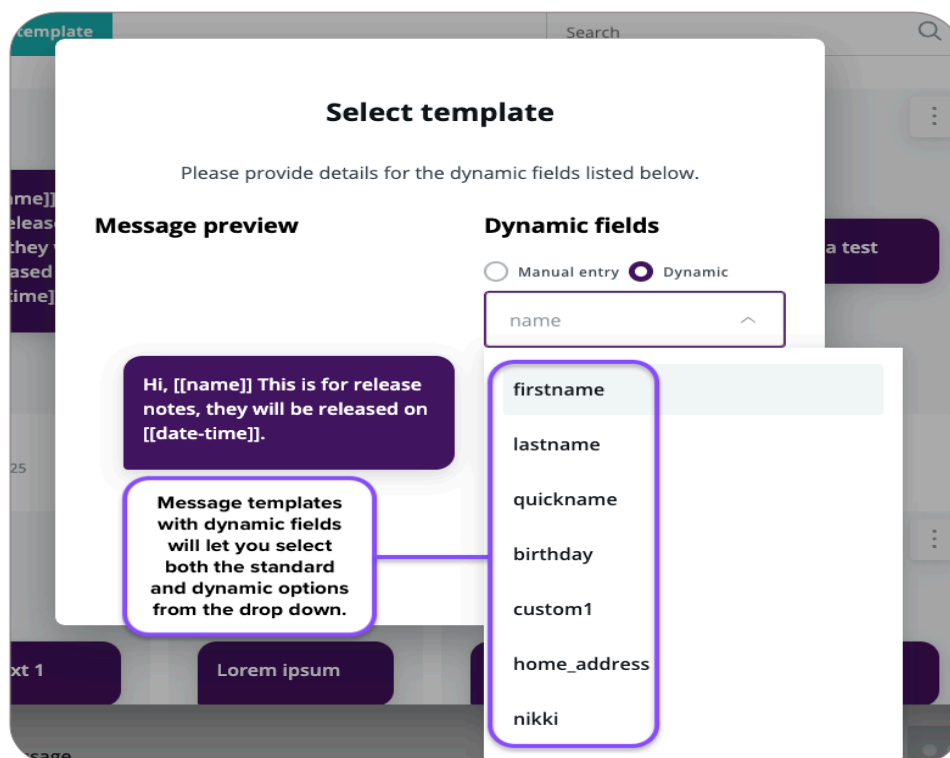
Dynamic Fields

Product Feature

- When recipients are contacts or groups, above the "Compose Message" box, the dropdown"Add dynamic field" will be active and, when selected, will contain all contact custom fields ('firstname' 'lastname' , and 'quickname' and all Contact custom fields).

- When recipients are in contacts or groups, and adding a template which contains variables, the popup will now give the option of using contact custom fields ('firstname' 'lastname' , 'quickname' and all Contact custom fields).

- These functions will also be available to be used in groups
- This feature will have a limit of 1 send for 1000 contacts

Feature Benefits

- Messages sent to contacts will have the message body appropriately populated by the data in the Contact custom field value.
- Customers can choose custom fields associated with a Contact in dynamic fields when sending messages.
- Messages that are sent by customers will have the ability to add these variables to their messages.

Bug Fixes 30/06/2025

- **Amigo - Missed permission settings for the review queue:** Support users were unable to access the review queue; this is now resolved, and Support roles are now on the access list.

- **AccountsApi - Suspend with the Other option emits wrong data to:** This issue is now resolved, and suspending an account with the other option will send an email through the notification service.

- **Accounts flagged for review reasons are not being displayed correctly in Amigo:** The expected outcome is now correct, and each review displays the option it was assigned.

- **Scheduling - The Schedule is not deleted from Temporal when an error appears:** This issue is resolved, and when a created schedule is removed, it is removed from both DB and Temporal.

- **MSS - Delete PII/Traffic data should not be Conversations linked to removed messages, only the unreferenced ones:** The Conversation record that is created when the first request is issued will no longer be removed.

- **Portal - MSISDN is displayed in the list inside the group recipient chips instead of the contact's quick name:** The list inside the chip now displays the contact's quick name (if specified) or MSISDN (if a quick name is not specified).

- **MSS - Ensure that all k8s cron jobs run in all days (not just Mon-Fri) for all FW environments:** Triggered jobs are now running correctly and run on all weekdays.

- **Negotiated tariffs are not displaying:** Issue resolved: When a current negotiated tariff price exists, it will display.

- **DeveloperTools - SMPP password error message needs to be updated:** This is now updated, and the error message will read "Maximum of 8 Characters" if the amount is exceeded.

- **Customer Insights - Missing permission when filtering date:** There is no longer an error displayed when trying to filter by date in Customer Insights.

- **MyAccount - Missing required validation for country code field:** Country code error message is now in place "This field is required" error message now shows if no entry is input.